

**Ensuring the Fair and Equitable Administration of Collection Agency Regulation throughout North America**

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| **2022 NACARA ANNUAL CONFERENCE & TRAINING EVENT****AGENDA****Sheraton Grand Downtown Nashville – Melody Room** **October 12th-14th, 2022****Times all are CST** |
| **Wednesday, October 12, 2022 – Regulators Only[[1]](#footnote-1)** |
| 8:30-9:00 | **Welcome & Opening Remarks****Erin Van Engelen, President of NACARA** **Carter Lawrence, Tennessee Commissioner of Commerce and** **Insurance**  |
| 9:00-9:45  | **Federal Trade Commission Update**  **Cybersecurity/Cryptocurrency segment****Kelle Slaughter, FTC Southwest Region Investigator** |
| 9:45-10:30 | **Secret Service GIOC Intelligence Briefing & Regulatory Partnership Engagement – Marc Pearlman, Investigative Analyst,** **US Secret Service** |
| 10:30-10:45 | **Break** |
| 10:45-11:30 | **Regulator Roundtable – Moderator Brad Fletcher, Illinois Department of Financial and Professional Regulation**  |
| 11:30-12:30 | **Investigation/Examination Techniques** **Jim Scarbro, Tennessee Bureau of Investigation,****Criminal Investigation Division** |
| 12:30-1:30 | **Lunch in Hotel**  |
| 1:30-2:30 | **Business Meeting & NACARA Elections**  |
| 2:30-2:45 | **Break** |
| 2:45-3:45 | **MDCC– Coordinated Examination Panel** **Basics of Examination** **Jillian Lane, Idaho Department of Finance****Sandy Gibbons, Connecticut Department of Banking**  |
| 3:45-4:30 | **Third-Party Disclosure and Use of Vendors****Regulation F vs State Law “Inconsistencies and Conflicts”****FDCPA – ‘What’s Hot and What’s Not’****Manny Newburger, Barron & Newburger, P.C.**  |
| 5:00-6:30 | **Networking Happy Hour** |
| **Thursday, October 13, 2022 - Regulators and Industry[[2]](#footnote-2)** |
| 8:30-9:30 | **Student Loan Task Force Panel Update** **Devin Bragg, CA Dept. of Financial Protection & Innovation****Brad Fletcher, Illinois Department of Financial and Professional Regulation**  |
| 9:30-10:30 | **Debt Collection Update** **Andy Madden, ACA International** **David Reid, Receivables Management Association International** |
| 10:30-10:45 | **Break** |
| 10:30-12:00 | **Attorney Exemption/Medical Debt Update Panel Discussion****Jedd Bellman, Senior Counsel-Buckley, LP****Kenneth Krach, Maryland Assistant Attorney General** **Leslie Bender, Sr. Attorney Eversheds Sutherland (US), LLP** **Missy Meggison, Editor insideARM and The iA Institute** |
| 12:00– 1:00 | **Lunch in Hotel**  |
| 1:00-2:30 | **CFPB Regulation F, New Ruling – Training Segment****John McNamara, Consumer Financial Protection Bureau**  |
| 2:30-2:45 | **Break** |
| 2:45–3:30 | **The “Calm after the Storm” – Post Pandemic Trends****Regulator panel Discussion****Grace Hamilton (WA), Melinda Lee (CA)** **Matthew Kingsley (WI) and Chip Hellman (TN)**  |
| 3:30:4:30 | **Regulator/Industry Open Roundtable Discussion** |
| **Friday, October 14, 2022 *–* Regulators and Industry[[3]](#footnote-3)**  |
| 8:30-9:30 | **Credit Reporting Update – Scores, Trends and Hot Topics****Eric J. Ellman, Senior VP – Public Policy and Legal Affairs****Consumer Data Industry Association** |
| 9:30-10:30 | **Non-Bank Cybersecurity Program Procedures** **Mike Bray, Conference of State Bank Supervisors** |
| 10:30-11:30  | **SES Exams/Complaints - Update** **Lindsay Schmidt, Conference of State Bank Supervisors**  |
| 12:00 | **Adjourn**  |

1. Open to NACARA Members, Regulators, and Regulatory Affiliates only [↑](#footnote-ref-1)
2. Open to NACARA Members, Regulators, Regulatory Affiliates, and Industry [↑](#footnote-ref-2)
3. Open to NACARA Members, Regulators, Regulatory Affiliates, and Industry [↑](#footnote-ref-3)