

**Ensuring the Fair and Equitable Administration of Collection Agency Regulation throughout North America**

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| **2022 NACARA ANNUAL CONFERENCE & TRAINING EVENT**  **AGENDA**  **Sheraton Grand Downtown Nashville – Melody Room**  **October 12th-14th, 2022**  **Times all are CST** | |
| **Wednesday, October 12, 2022 – Regulators Only[[1]](#footnote-1)** | |
| 8:30-9:00 | **Welcome & Opening Remarks**  **Erin Van Engelen, President of NACARA**  **Carter Lawrence, Tennessee Commissioner of Commerce and**  **Insurance** |
| 9:00-9:45 | **Federal Trade Commission Update**  **Cybersecurity/Cryptocurrency segment**  **Kelle Slaughter, FTC Southwest Region Investigator** |
| 9:45-10:30 | **Secret Service GIOC Intelligence Briefing & Regulatory Partnership Engagement – Marc Pearlman, Investigative Analyst,**  **US Secret Service** |
| 10:30-10:45 | **Break** |
| 10:45-11:30 | **Regulator Roundtable – Moderator Brad Fletcher, Illinois Department of Financial and Professional Regulation** |
| 11:30-12:30 | **Investigation/Examination Techniques**  **Jim Scarbro, Tennessee Bureau of Investigation,**  **Criminal Investigation Division** |
| 12:30-1:30 | **Lunch in Hotel** |
| 1:30-2:30 | **Business Meeting & NACARA Elections** |
| 2:30-2:45 | **Break** |
| 2:45-3:45 | **MDCC– Coordinated Examination Panel**  **Basics of Examination**  **Jillian Lane, Idaho Department of Finance**  **Sandy Gibbons, Connecticut Department of Banking** |
| 3:45-4:30 | **Third-Party Disclosure and Use of Vendors**  **Regulation F vs State Law “Inconsistencies and Conflicts”**  **FDCPA – ‘What’s Hot and What’s Not’**  **Manny Newburger, Barron & Newburger, P.C.** |
| 5:00-6:30 | **Networking Happy Hour** |
| **Thursday, October 13, 2022 - Regulators and Industry[[2]](#footnote-2)** | |
| 8:30-9:30 | **Student Loan Task Force Panel Update**  **Devin Bragg, CA Dept. of Financial Protection & Innovation**  **Brad Fletcher, Illinois Department of Financial and Professional Regulation** |
| 9:30-10:30 | **Debt Collection Update**  **Andy Madden, ACA International**  **David Reid, Receivables Management Association International** |
| 10:30-10:45 | **Break** |
| 10:30-12:00 | **Attorney Exemption/Medical Debt Update Panel Discussion**  **Jedd Bellman, Senior Counsel-Buckley, LP**  **Kenneth Krach, Maryland Assistant Attorney General**  **Leslie Bender, Sr. Attorney Eversheds Sutherland (US), LLP**  **Missy Meggison, Editor insideARM and The iA Institute** |
| 12:00– 1:00 | **Lunch in Hotel** |
| 1:00-2:30 | **CFPB Regulation F, New Ruling – Training Segment**  **John McNamara, Consumer Financial Protection Bureau** |
| 2:30-2:45 | **Break** |
| 2:45–3:30 | **The “Calm after the Storm” – Post Pandemic Trends**  **Regulator panel Discussion**  **Grace Hamilton (WA), Melinda Lee (CA)**  **Matthew Kingsley (WI) and Chip Hellman (TN)** |
| 3:30:4:30 | **Regulator/Industry Open Roundtable Discussion** |
| **Friday, October 14, 2022 *–* Regulators and Industry[[3]](#footnote-3)** | |
| 8:30-9:30 | **Credit Reporting Update – Scores, Trends and Hot Topics**  **Eric J. Ellman, Senior VP – Public Policy and Legal Affairs**  **Consumer Data Industry Association** |
| 9:30-10:30 | **Non-Bank Cybersecurity Program Procedures**  **Mike Bray, Conference of State Bank Supervisors** |
| 10:30-11:30 | **SES Exams/Complaints - Update**  **Lindsay Schmidt, Conference of State Bank Supervisors** |
| 12:00 | **Adjourn** |

1. Open to NACARA Members, Regulators, and Regulatory Affiliates only [↑](#footnote-ref-1)
2. Open to NACARA Members, Regulators, Regulatory Affiliates, and Industry [↑](#footnote-ref-2)
3. Open to NACARA Members, Regulators, Regulatory Affiliates, and Industry [↑](#footnote-ref-3)